

# Largest Local Exchange Carriers

Incumbent and competing local exchange carriers ranked by assessable 2008 revenue in Arkansas

	Company Subsidiaries Address	2008 AR Revenue	2007 AR Revenue % Change, 2006-07	Total Lines	Residential Lines	Business Lines	No. of AR Employees	Contact Name, Title Contact Phone, E-mail
1	<b>AT&amp;T Corp.</b> AT&T Arkansas AT&T Communications of the Southwest Inc. AT&T Advanced Solutions 1010 N. St. Mary's St., Room 1324, San Antonio, TX 78215	\$485,772,963 \$456,713,286 \$23,552,189 \$5,507,488	\$497,279,848 -2.3%	670,524 663,450 7,074	395,000 395,000 0 0	221,698 214,624 7,074 0	1,350	Kenneth L. Willman, lead cost accountant (405) 291-6250, kenneth.willman@att.com
2	<b>CenturyLink</b> <sup>①</sup> CenturyTel of Northwest Arkansas LLC CenturyTel of Central Arkansas LLC CenturyTel of Mountain Home Inc. CenturyTel of Arkansas Inc. CenturyTel of Redfield Inc. CenturyTel of South Arkansas Inc. CenturyTel of Northwest Louisiana Inc. CenturyTel Fiber Co. II LLC <sup>②</sup> Embarq Payphone Services Inc. <sup>③</sup> CenturyTel of Missouri LLC Embarq Communications Inc. <sup>③</sup> P.O. Box 4065, Monroe, LA 71211	\$105,396,639 \$40,794,291 \$38,409,554 \$12,258,712 \$11,824,565 \$1,068,702 \$848,291 \$146,230 \$12,895 \$16,245 \$8,788 \$8,366	\$113,327,377 -7.0%	193,827 97,503 59,331 18,563 15,856 1,552 680 251 0 0 91 0	144,167 71,368 44,817 13,488 12,313 1,314 570 209 0 0 88 0	46,694 24,504 13,692 4,759 3,368 224 104 40 0 0 3 0	353	Ted Hankins, director of economic analysis (318) 388-9416, ted.hankins@centurytel.com
3	<b>Windstream Corp.</b> Windstream Arkansas LLC Windstream Communications Inc. Valor Telecommunications of Texas LP <sup>④</sup> Windstream Southwest Long Distance LP <sup>③</sup> 4001 Rodney Parham Road, Little Rock, AR 72212	\$77,158,252 \$47,333,660 \$25,121,064 \$4,476,419 \$227,109	\$86,767,861 -11.1%	172,660 92,447 65,839 14,374 0	75,751 65,386 508 9,857 0	82,059 15,356 62,559 4,144 0	1,150	David Cameron, staff manager of external reporting (501) 748-5270, david.e.cameron@windstream.com
4	<b>Cox Arkansas Telcom LLC</b> 4901 S. 48th St., Johnson, AR 72762	\$10,840,174	\$5,194,950 108.7%	38,945	31,308	7,637	444	Mark Argenbright, regulatory affairs director (405) 242-4193, mark.argenbright@cox.com
5	<b>Sage Telecom Inc.</b> 805 Central Expressway S., Suite 100, Allen, TX 75013	\$7,404,355	\$9,332,769 -20.7%	15,108	14,410	696	0	Andrew Karl, regulatory compliance manager (214) 495-4878, akarl@sagetelecom.net
6	<b>Northern Arkansas Telephone Co.</b> Northern Arkansas Telephone Co. Natco Technologies Inc. <sup>③</sup> 301 E. Main St., Flippin, AR 72634	\$6,935,128 \$6,524,616 \$410,512	\$7,375,982 -6.0%	7,022 7,022 0	5,272 5,272 0	959 959 0	42	Steven G. Sanders, president (870) 453-8811, ssanders@natconet.com
7	<b>E. Ritter &amp; Co.</b> Tri-County Telephone Co. Inc. (Harrison) E. Ritter Telephone Co. Inc. (Marked Tree) E. Ritter Communications Inc. (Jonesboro) 2109 Fowler Ave., Jonesboro, AR 72401	\$6,554,932 \$2,779,540 \$2,411,770 \$1,363,622	\$6,317,016 3.8%	13,572 6,198 3,736 3,638	8,264 5,344 2,841 79	5,081 758 827 3,496	60	John D. Strode, vice president (870) 336-2345, jstrode@rittermail.com
8	<b>Yelcot Holding Group</b> Mountain View Telephone Co. Yelcot Telephone Co. 207 E. Fourth St., Mountain Home, AR 72653	\$6,425,627 \$3,486,100 \$2,939,527	\$5,182,809 24.0%	10,183 6,969 3,214	7,620 5,132 2,488	2,327 1,658 669	56	Anne Schuhknecht, secretary-treasurer (870) 425-3100, anne.schuhknecht@yelcot.com
9	<b>Verizon Communications</b> MCI Metro Access Transmission Services LLC Verizon Select Services Inc. 22001 Loudoun County Parkway, Ashburn, VA 20147	\$6,278,391 \$6,272,543 \$5,848	\$8,048,062 -22.0%	12,655 12,655 0	8,976 8,976 0	3,679 3,679 0	30	Haleh Davary, regulatory compliance analyst (415) 228-1072, haleh.davary@verizonbusiness.com
10	<b>Prairie Grove Telephone Co.</b> 139 N. Mock St., Prairie Grove, AR 72753	\$5,577,637	\$5,880,353 -5.1%	8,780	7,043	1,499	40	Rick Reed, secretary-treasurer/general manager (479) 846-7200, treed@pgtc.com
11	<b>Walnut Hill Telephone Co.</b> Highways 82 and 29, Lewisville, AR 71845	\$4,922,558	\$4,667,410 5.5%	4,893	3,740	781	22	William H. Thomas, vice president of administrative services (904) 688-0028, bthomas@townes.net
12	<b>South Arkansas Telephone Co.</b> First and Main, Hampton, AR 71744	\$4,565,713	\$4,424,810 3.2%	3,418	2,565	665	22	Greg Ashcraft, controller/secretary-treasurer (870) 942-4344, greg@satco.biz
13	<b>Level 3 Communications Inc.</b> Telcove Operations LLC Level 3 Communications LLC 712 N. Main St., Coudersport, PA 16915	\$4,464,477 \$2,450,580 \$2,013,897	\$5,247,661 -14.9%	4,496 4,496 0	0 0 0	4,496 4,496 0	6	Wanda West, accounting manager (814) 260-2445, wanda.west@level3.com
14	<b>Southwest Arkansas Telephone Cooperative Inc.</b> 2601 East St., Texarkana, AR 72854	\$4,070,713	\$4,085,650 -0.4%	5,075	4,385	587	37	William P. Hegmann, general manager (870) 653-8222, bill@swat.coop
15	<b>Comcast Phone of Arkansas LLC</b> 1 Comcast Center, Philadelphia, PA 19103	\$3,948,246	\$2,440,962 61.7%	0 <sup>⑤</sup>	0	0	0	Lisa Moglia, director of telephony regulation (215) 286-8667, lisa_moglia@cable.comcast.com
16	<b>Arkansas Telephone Co. Inc.</b> P.O. Box 69, Clinton, AR 72031	\$3,488,109	\$3,494,167 -0.2%	7,661	6,056	1,560	25	Randy McCaslin, president (501) 745-2114, randymcc@artelco.com
17	<b>Arkwest Communications Inc.</b> 205 E. Seventh St., Danville, AR 72833	\$3,381,123	\$3,493,389 -3.2%	5,356	3,716	1,466	40	Todd Sanders, president and general manager (479) 495-4214, todd@arkwest.com
18	<b>TDS Telecom</b> Cleveland County Telephone Co. Decatur Telephone Co. Inc. 24 Depot Square, Unit 2, Northfield, VT 05663	\$3,347,689 \$2,561,843 \$785,846	\$3,823,487 -12.4%	4,169 3,134 1,035	3,052 2,452 600	1,084 657 427	6	Jerry L. Miller, accounting manager (802) 485-9755, jerry.miller@tdstelecom.com
19	<b>T W Telecom of Arkansas LLC</b> 124 W. Capitol, Suite 1900, Little Rock, AR 72201	\$2,897,919	\$2,560,003 13.2%	7,278	0	7,278	12	Doug Forster, annual report contact (407) 740-8575, dforster@tminc.com
20	<b>Pinnacle Communications</b> Lavaca Telephone Co. Inc. <sup>⑥</sup> Pinnacle Telecom LLC 301 Hwy. 96 SW, Lavaca, AR 72941	\$2,718,618 \$2,644,309 \$74,309	\$2,103,372 29.3%	1,401 1,401 0	1,190 1,190 0	165 165 0	17	M. Keith Gibson, president (479) 674-2211, keithg@pinncom.com
21	<b>Madison County Telephone Co.</b> 113 Court St., Huntsville, AR 72740	\$2,532,134	\$2,669,620 -5.2%	3,611	2,682	837	25	Tom S. Shrum, president (479) 738-2121, tomshrum@madisoncounty.net
22	<b>Central Arkansas Telephone Cooperative Inc.</b> P.O. Box 130, Bismarck, AR 71929	\$2,080,181	\$2,007,210 3.6%	2,866	2,476	283	14	John S. "Steve" Faris III, general manager (501) 865-3283
23	<b>Budget PrePay Inc.</b> <sup>⑦</sup> 1325 Barksdale Blvd., Suite 200, Bossier City, LA 71111	\$1,933,689	\$2,874,643 -32.7%	2,289	2,289	0	0	Molly L. Vance, controller (318) 671-5706, mollyv@budgetprepay.com

<b>24 NuVox Communications of Arkansas Inc.</b> 2 N. Main St., Greenville, SC 29601	<b>\$1,808,163</b>	\$1,944,644 -7.0%	<b>5,761</b>	<b>0</b>	<b>5,761</b>	11	Jennifer Plante, manager of legal affairs (864) 672-5435, jplante@nuvox.com
<b>25 Granite Telecommunications LLC</b> 100 Newport Ave., Quincy, MA 02171	<b>\$1,805,568</b>	\$1,486,467 21.5%	<b>3,788</b>	<b>0</b>	<b>3,788</b>	0	Timothy French, senior associate corporate counsel (617) 933-7381, regulatory@granitenet.com
<b>26 Vantage Telecom LLC</b> <sup>®</sup> 300 Towson Ave., Fort Smith, AR 72901	<b>\$1,778,111</b>	\$1,710,430 4.0%	<b>4,979</b>	<b>1,599</b>	<b>3,380</b>	25	William T. Stuckey, president (479) 494-0300, bstuckey@newroadstelecom.com
<b>27 Navigator Telecommunications LLC</b> 8525 Riverwood Park Drive, North Little Rock, AR 72113	<b>\$1,095,094</b>	\$2,233,476 -51.0%	<b>1,689</b>	<b>12</b>	<b>106</b>	48	Michael McAlister, general counsel (501) 954-4051, mike@navtel.com

Source: Annual reports filed with the Arkansas Public Service Commission

Researched by Gwen Moritz

**1** New company formed by merger of CenturyTel and Embarq on July 1, 2009 **2** Doing business as LightCore **3** Interexchange carrier **4** Doing business as Windstream Communications Southwest **5** Provides wholesale and carrier services and does not maintain any end-user access lines **6** Doing business as Pinnacle Communications **7** Doing business as Budget Phone Inc. **8** Doing business as Newroads Telecom